

6

Program: B. Sc. in Industrial and Production Engineering
Semester: 4th

Date: 06 March, 2024 (Wednesday)
Time: 10:00 am – 11:30 am (Morning)

ISLAMIC UNIVERSITY OF TECHNOLOGY (IUT)
ORGANISATION OF ISLAMIC COOPERATION (OIC)
DEPARTMENT OF MECHANICAL AND PRODUCTION ENGINEERING

Mid-Semester Examination
Course Number: IPE 4405
Course Title: Industrial Law and Management

Summer Semester: 2022 - 2023
Full Marks: 75
Time : 1 hour 30 Minutes

There are 3 (three) questions. Answer **all** the questions. Marks of each question and the corresponding CO and PO are written in the brackets.

1. a) Briefly explain the stages of group development with an example. (10)
(CO1)
(PO1)
- b) Explain some contemporary theories of motivation. (10)
(CO1)
(PO1)
- c) Show how different skills are needed at different managerial levels. Also, discuss the skills briefly. (05)
(CO1)
(PO1)
2. a) Discuss and compare the Major Job Attitudes that can be found in an organization. (10)
(CO1)
(PO1)
- b) Give some ideas that how conflict can be resolved. Also, share your opinion that which method is the most efficient one. (08)
(CO1)
(PO1)
- c) Differentiate between a successful and effective manager. (04)
(CO1)
(PO1)
- d) Write short note on the following: (03)
i. Organizational citizenship behavior (OCB) (CO1)
ii. Norms (PO1)
iii. Conformity
3. a) Explain different stages of Maslow's Hierarchy of Needs Theory. (10)
(CO1)
(PO1)
- b) Briefly discuss organizational development techniques with suitable examples. (08)
(CO1)
(PO1)
- c) Elaborate different forms of resistance to change. (04)
(CO1)
(PO1)
- d) Define cognitive dissonance. Also, write down the factors that can cause cognitive dissonance. (03)
(CO1)
(PO1)