"Delivering 100% Express Inbound from Chittagong" -Exemplary Operations by Pathao Limited, Leading the Way in Bangladesh's Courier Industry.



Submitted to

Islamic University of Technology

In partial fulfillment of the requirements for the degree of BBA in Technology Management (BTM)

Submitted By:

S. M Julkar Naeen Abir

ID: 190061138 Session 2022-23

Department of Business and Technology Management Islamic University of Technology

I understand that my final report will become part of the permanent collection of the Islamic University of Technology BBA in Department of Business and Technology Management Program. My signature below authorizes release of my final report to any reader upon request.

Approved By:

Md. Abdullah Al Mamun

Assistant Professor

Department of Business and Technology Management Islamic University of Technology

Date of Submission: 3rd May 2024

Declaration of the Student

I S. M Julkar Naeen Abir, student of Department of Business and Technology Management, Islamic University of Technology, hereby declare that the Internship Report on "Delivering 100% Express Inbound from Chittagong" - Exemplary Operations by Pathao Limited, Leading the Way in Bangladesh's Courier Industry- is an original work done by me under the supervision of Md. Abdullah Al Mamun, Assistant Professor, Department of Business and Technology Management, Islamic University of Technology.

Sincerely yours,

H2ir

S. M Julkar Naeen Abir

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Letter of Authorization

This is to certify that the report on "Delivering 100% Express Inbound from Chittagong" - Exemplary Operations by Pathao Limited, Leading the Way in Bangladesh's Courier Industry.' has been prepared by S. M Julkar Naeen Abir (190061138) as partial fulfillment of the requirement of the Internship program (BTM 4800) from the Department of Business and Technology Management, Islamic University of Technology.

This report has been prepared under my guidelines and is a record on bona fide work carried out successfully.

Md. Abdullah Al Mamun

Assistant Professor

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