

Islamic University of Technology
A Subsidiary Organ of the Organization of Islamic Cooperation (OIC)



Internship Report
On

“Evaluation of Merchant satisfaction on Pathao Courier Service in Bangladesh”

Submitted to:

Islamic University of Technology

In partial fulfillment of the requirements for the degree of BBA in Business and Technology
Management

Submitted by:

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Date of Approval:

16th May, 2024

Declaration of the student

I, Tarbi Binte Tofazzel, a student at the Islamic University of Technology presently pursuing a degree in Business and Technology Management, thus sincerely attest that the internship report "**Evaluation of Merchant satisfaction on Pathao Courier Service in Bangladesh**" is wholly original work of mine. Dr. Md. Nahin Hossain, an assistant professor in the Islamic University of Technology's Department of Business and Technology Management, provided direction and oversight for the completion of this research.

I further declare that no other degree or diploma program has received this report, in whole or in part. To the best of my knowledge, the data and figures in this report are correct and based on my study.

I thank everyone who helped me throughout the internship and with this report preparation; they are all properly mentioned in the document's contents. Furthermore, I attest to the accurate citation of all information sources included in this study.

Sincerely Yours,



Tarbi Binte Tofazzel

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Session: The academic Year 2022-2023

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